

ON SITE FOR YOU

TRAXEED—WORLDWIDE SUPPORT



ASSISTANCE THROUGHOUT THE PROCESS

No matter which serialization stage you're in, Traxeed will assist you all throughout the process with a local team of experts. Not only do we provide our advice and support during all phases of the project, but also before it starts and after completion. Thanks to our complete all-in-one solution, our serialization experts can help you with queries regarding anything, anywhere, at any time.

SERVICE AND SUPPORT

From serialization levels 1 to 5, our specialists with decades of experience in the industry will provide you with customized proven solutions. Our **highly flexible teams** are spread out around the world to support you with **sales and services** wherever you are. Additionally, our experts in Germany provide **24/7 global support** to meet any demands and inquiries. Wherever you need our specialists is where they will be! Reach out to our experts in the KMS subsidiaries in **China, Brazil** and the **USA**, where our worldwide representatives or our sales departments will find your personal serialization and aggregation solution.

Our modular service package consists of **basic and/or 24/7 support, preventive maintenance, spare and wear parts, retrofits and upgrades** as well as the **Traxeed Academy**.

With the Traxeed Academy, we help you get the most out of your Track & Trace system to achieve **the earliest possible return on investment (ROI)**. We want to empower you through our targeted support and training programs. Our adapted training programs impart theoretical and practical knowledge to enhance the productivity of your employees.

